



**Des Moines Pool Metropolitan Park District  
22015 Marine View Drive South**

May 9, 2017  
5:00 p.m.

**MINUTES  
SPECIAL MEETING**

**CALL TO ORDER/ROLL CALL**

President Overmyer called the meeting to order at 5:00 p.m. Present were Commissioners, Dusenbury, Kasnick, and Martinson; AMG Pool Manager Ken Spencer, Gene Achziger from AMG, Darin Barr from Ballard King; DGM Deschenes and District Clerk Linda Ray.

Commissioner Kuehnoel was absent. Commissioner Dusenbury moved to excuse, Commissioner Kasnick 2<sup>nd</sup>. Motion passed 4-0.

**PLEDGE OF ALLEGIANCE** -- Commissioner Kasnick led the flag salute.

**ADOPTION / MODIFICATION OF AGENDA** – None

**ANNOUNCEMENTS, PROCLAMATIONS AND PRESENTATIONS** – None

**PUBLIC COMMENT** – None

**AMG 1<sup>ST</sup> QUARTER 2017 REPORTS AND PRESENTATIONS –**

Pool Manager Ken Spencer reported on the following:

Attendance: Flo-Motion and Aquaguard are now part of the regular programming. Ken noted that the first page of his report reflects estimated attendance numbers while the second page represents actual admission. He stated that he feels they are getting closer to accurate user numbers and their demographics. Weekend numbers reflect more individuals from outside of the Des Moines area.

A question from the Board was asked about why March some Des Moines numbers are up and others down, what does this reflect? *There are no swim meets in March. Local King Aquatics and dive are using the facility.*

Do clubs rent lane time? *King rents at \$12.50/hr; \$158/hr if they want the whole facility.*

Customer Service Surveys: Surveys are from social media. Out of 39 individuals responding to survey, 18% were positive, 1 negative comment.

A question from the Board was asked if paper copies of the survey were also handed out? *Yes, they were provided via paper as well.*

What about other negative feedback received. How was that handled? *There was a concern received on Messenger and was followed up on personally (by Ken).*

**22015 Marine View Drive South, Suite 2B**

**Des Moines WA 98198**

To enhance our community's quality of life by providing access to and promoting participation in aquatics programs

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There was also a concern on [info@desmoinespool.org](mailto:info@desmoinespool.org) regarding lessons or registration. *Both were followed up via telephone calls. One ended on a good note and the other was due to a staff error. That staff member is no longer with AMG.*

Are individuals that leave memberships ever followed up with? *Not recently. Usually call people at the end of a season.*

Ken feels his take-away is that he can do a better job of connecting with parents about their children.

Programming notes: Ken reported on precomp swimming as an alternative to swim club; for kinds who want to stay in condition; usually between age 5 and 12. It is held twice a week in the evening.

FloMotion is finding traction after testing in every timeslot. They take 7 individuals at a time and it requires 3 lanes.

A question from the Board about concerns from other swimmers during this lane use? *Have only received one concern. An individual thought the instructor was too loud.*

Pool Rentals: Several weekday rentals for safety training. Positive feedback about noontime training of fire department personnel.

Swim team use: Would like to get them more consistent to allow for other teams.

Staffing: Looking for more people. Attended a March 15 recruitment event at Highline. Lifeguards are in short supply for the coming summer season. Angle Lake has no lifeguards; guards would need additional training for open water. Commissioner Overmyer offered that the WRPA holds in-service training between April and June for lifeguard certificates. They also share guards between different facilities so that staff can maintain full-time hours.

Project shutdown collaboration: Ken reported that he is spending a lot of time with Project Manager Scott Romano reviewing plans and meeting with vendors.

Discussion on the new bulkhead and that it will sit lower in the pool than the present one.

Outreach: Gene Achziger reported that there is a concern about minorities in the area not swimming. He is working with leaders in the community to develop events targeting these diverse groups.

AMG has partnered with Kaiser Permanente on a grant which will fund 90% of cost for lessons to children in subsidy food programs thru area schools. Ken asked if the Board had a preference for how this grant money is used and whether it can be used in tandem with the Faith Callahan Legacy Foundation. Commissioner Overmyer stated that the District determines how the Legacy scholarship funds are used and AMG should decide on allocation of the Kaiser grant, but that both programs should operate separately.

A question from the Board was asked if upon completion of the junior lifeguard program, are individuals promised employment? *No*

Ken was asked to share the curriculum for the Aquaguard program with the Board.

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Gene continued that outreach is going to a broad range of age groups, but pre-kindergarten in particular in order to make swimming a priority.

Revenue Report: Review of expenditures; report is on file.

Subsidy: Ken led a self-promotion for retention of AMG as pool operator, stating that they have a good knowledge of the facility and the operations, experienced participation in large projects, a history of safe operation. He feels the results of the feasibility study will show AMG where to improve. They feel they are providing the District with what is being asked of them.

Three options were presented on costing for coverage which is outlined in AMG's report on file.

President Overmyer offered that the District is looking at contract services for future operation of the Mt. Rainier Pool, citing that everything is being measured against our values and mission statement.

A discussion ensued regarding outreach and the reason for AMG seeking out the Kaiser grant. It was stated that the Board was not informed about the grant prior to its award and that the Board would like more information from AMG in order to justify decisions made. Ken stated that the Kaiser grant will be used for individuals out of the district boundaries. President Overmyer stated that the Board would take the subsidy options under advisement.

A question was asked by the Board about the effect of marketing on the income sheet. It was answered that all items would be affected with the exception of lap swim.

Fall Programming: Closing for cleaning at 9am will be changed to 1pm. Will market the open time to seniors.

Rates: No change.

Other information: Discussion on Dog Swim prior to the closure. The pool staff plans to build a ramp to accommodate pets entry to and exit from the pool. AMG has contacted City of Seattle for suggestions on how to run this event. Aquaguard will assist with cleanup. Darin Barr suggested a back-wash after the event.

Gene reported that he is working on the Pumpkin Plunge and encouraging children to grow their own pumpkins. He mentioned this is the kind of event that drove Kaiser Permanente to the award of grant money.

## **BUSINESS –**

President Overmyer reported that Mt. Rainier Pool would be included in the facility tour on June 14<sup>th</sup>. She reminded the Board members that this would be a full day with tours of facilities in Sammamish, Tacoma, Federal Way, and at Puget Sound University. After the tour, the Board will participate in the first Public Meeting held at the Yacht Club.

Darin Barr was introduced to the Board stating that Darin had spent time visiting with Ken in order to evaluate operations at the pool facility. The District will have his report by the end of next week with further documentation by end of month. District General Manager Deschenes and Darin toured the pools at Kent Meridian and at Federal Way.

## **DELEGATION OF AUTHORITY LETTER --**

While the Clerk of the Board, Commissioner Kuehnoel, is on vacation, President Overmyer will assume her duties as approver for voucher requests, with Commissioner Kasnick as back up.

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**CLOSING –**

President Overmyer reported her activities included meetings with Berney Dorsey, President of the Highline School District Board. She introduced him to the feasibility study and provided him with information on the closure. He will take this information to his Board members. President Overmyer and District General Manager Deschenes will give a presentation later this month to the Des Moines Rotary. President Overmyer also met with the Boy's and Girl's Club and with Normandy Park. There is also a meeting scheduled with City of Kent.

Darin suggested that when going out on the facility tours that Board members should look at everything, speak to lifeguards, custodians; and get contact information on the individual leading the tours.

**UPCOMING MEETINGS –**

- May 16, 2017, Regular Board Meeting, 5:00 p.m. District Offices
- June 13, 2017, Workshop #2, 4:00 p.m., District Offices
- June 14, 2017, Public Meeting #1, 6:30 p.m., Des Moines Yacht Club

**ADJOURNMENT --**

There being no further business, the Special Meeting was adjourned at 7:10 p.m.

Respectfully submitted by Linda Ray, District Clerk

Des Moines Pool District Board of Commissioners



Commissioner Kuehnoel




Commissioner Martinson



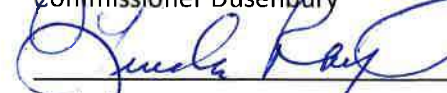
Commissioner Kasnick



Commissioner Overmyer



Commissioner Dusenbury



Linda Ray, District Clerk

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