PRIVATE SWIM LESSONS

NEW SYSTEM!

Effective August 30, we will start our new private/semi-private swim lesson registration system. There is a two step process to registering for lessons. You can also sign up for one, five and ten visit packages. You will be able to work with your private swim instructor to set up a lesson plan to best serve your kids needs for the five and ten visit packages. See the back side of this flyer for more information.





Step 1: Interest List

Call or stop by the front desk to register your child onto the interest list. (See reverse side of flyer for more information.)

Step 2: Scheduling



Once an instructor is available based on your availability and other requests, an instructor will contact you to setup your lessons.

Pay and Take Lessons



Once you agree on a package and initial scheduling, please contact the front desk to pay for your lessons.(See reverse side of flyer for more information.)

CONTACT US

22722 19th Avenue So. Des Moines, WA 98198 206.824.4722 info@mtrainierpool.com

OVERVIEW

The Mount Rainier Pool will update its Private Swim Lessons on Monday, August 30, 2021. The goal of the updated process is to give working families more options to take lessons around their busy schedules.

TWO-STEP PROCESS

Scheduling private lessons at the Mount Rainier Pool involves a two-step process, first registering onto the Private Swim Lesson Interest List, and then registering and paying for your lessons. See more information below.

STEP 1: PRIVATE SWIM LESSON INTEREST LIST/ROSTER?

Please follow the steps below to be placed on the "Private Swim Lesson Interest List."

- 1. Call or stop by the Mount Rainier Pool to register.
- 2. Please be prepared to answer the following questions during your registration including Preferred Days of Week, Time of Day, Instructor (if applicable and available) and any Other Pertinent Information – Please provide any information that could help us better serve you.
- 3. Also, please indicate, How many participants you are looking at for the lessons one (private) or two or three (semi-private)
- 4. Be aware that all requests are first-come, first-serve, but preferences may affect scheduling. Please be aware that instructors will contact people from the list on a first-come, first-serve, but if they are not available during preferred times, they will go to the next person on the list.

STEP 2: BOOKING YOUR LESSON

Please follow the steps below.

- 1. An instructor will call you to setup your lesson. Each lesson will be 30-minutes. (There are no exceptions.)
 - a. If you do not return the call within 48-hours, the instructor may move onto the next person on the list.
- 2. The instructor and you will work out an agreed private lesson curriculum. At this time you have three options, you can sign up for per visit, or buy a five or ten visit punch card. (See pricing below.)
 - a. You must pay 24-hours before your first scheduled swim lesson.
- 3. To pay for your lesson, call the front desk during business hours at (206) 824-4722 or stopping by the Mount Rainier Pool.
 - a. When registering, you will need to provide the name of your instructor.
 - b. For individual lessons only, you will need to also provide the date and time of your lesson.
- 4. A receipt for the transaction will be emailed to you.

PRIVATE SWIM LESSON PACKAGES

Below is a summary of the rates for single, five-visit and 10-visit punchcards.

Private (One Participant) Lesson Fees:				Semi-Private Lesson Fees** (max- 3 participants):			
	# of Lessons	Resident*	Non-Resident		# of Lessons	Resident*	Non-Resident
	Single	\$30	\$37.50		Single	\$40	\$50
	Five-Visit	\$140	\$177.50		Five-Visit	\$185	\$235
	Ten-Visit	\$270	\$345.00		Ten-Visit	\$360	\$460

*Residents of Des Moines and Normandy Park receive a discount.

**Semi-private lessons will be shared between the participants taking the class.

NON-TRANSFERABLE

There will be no payment plan, pro-rationing of lessons or negotiation on the financials terms that are listed above. Private swim payments are not transferrable to other services provided at the Mount Rainier Pool. Before registering, please be fully committed to attend all lessons.

REFUNDS

Refunds are only available in extreme situations due to medical conditions or relocation. Documentation may be required. Please contact us, if you have a financial issue.

SHOWING UP FOR YOUR LESSON

Please show up five minutes early, check in at the front desk and wait in the lobby until your instructor. Please be aware that "No shows are non-refundable*", and families that do not pay for their lesson not be able to sign up for another lesson until their balance is paid.